

**John Hornsby**  
**103 25<sup>th</sup> Ave. South K12**  
**Jacksonville Beach, FL 32250**  
**904-372-0736**

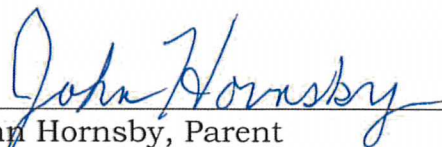
Recommendation of CRSI by a John Hornsby, Parent

Our son has been provided services and supports by CRSI in a small ICFIID funded home in Urbana, Ohio for many years.

CRSI has provided a safe, health oriented, consumer driven environment for our son. We trust their staff and appreciate all they have done for our family.

I would strongly recommend CRSI for future projects that provide residential and programming services to citizens with disabilities.

Please feel free to contact me with any questions you may have.

  
\_\_\_\_\_  
John Hornsby, Parent  
Retired Superintendent Triad Schools

Mr. & Mrs. Timothy King  
704 Campbell Road  
Sidney, OH 45365  
937-497-0127

To Whom It May Concern:

It is our privilege to recommend the Champaign Residential Services, Inc. Our 29-year old daughter, Emily, has been a resident at the ladies Scioto Street ICF group home for the past eleven years. We are pleased with the services she receives. She is very content living there.

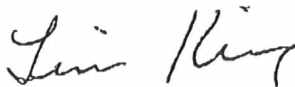
Emily is assisted in daily self care, her independence is encouraged, her dietary needs are met and her necessary medications are seen to. A nurse visits the group home daily. Recreation and leisure activities are encouraged. The group home management schedules doctor, dentist and other necessary appointments and provides transportation to these appointments. Transportation is also provided daily for the vocational Adult Day Services program in which Emily participates.

At the Adult Day Services, Emily is instructed in self care, including personal hygiene, group activities and safety drills. Arts and crafts, cooking, and social interaction are also a part of her ADS schedule. We are pleased with the excellent support team that has contributed to Emily's progress and development.

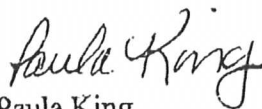
As her parents, it is reassuring that we know Emily is being cared for and that her daily needs are met. Due to the superior quality of care she receives, we are at ease knowing that she is happy and content, living a life filled with value and comfort.

Should you have questions or require further information, please do not hesitate contacting us. We are pleased to recommend this facility.

Sincerely,



Tim King



Paula King

Joe Mancuso  
104 Pincrest Ct  
Bellefontaine, OH 43311-9499  
Home (937) 599-1261

Recommendation from Retired  
Logan County Superintendent Joseph Mancuso

I have had the privilege of working closely with CRSI during a residential crisis in the early 1990's. Heartland of Indian Lake, an 18 person ICFIID located in a wing of a large nursing facility, had given very short notice of their intent to close their DD program. Of all the residential providers in our area, only CRSI came forward to offer homes that both satisfied the needs of the persons involved and complied with our Board's directive in providing four, "state of the art," smaller homes that blended with their respective neighborhoods.

CRSI sought the cooperation of the Logan County Board during the entire successful project. CRSI demonstrated the ability to fund, construct, license, certify, and operate the homes effectively and efficiently.

The former residents of the nursing home have enjoyed a safe and nurturing environment that is evidenced by CRSI's consistent compliance with all state and federal regulations, as well as numerous satisfaction surveys.

Additionally, CRSI has been a dependable partner in assisting the Logan County Board of DD in meeting emergencies when needed.

I strongly recommend CRSI for DODD residential projects.

WAYNE + MARLA Todd  
9028 FRIEND. Rd.  
DEGriff, OH. 43318  
937-508-8707

To Whom It May Concern,

We would like to recommend  
C.R.S.I. Our brother/brother-in-law  
Michael lives at The Oakland Home in  
URBANA, OH.

He's very happy there. It's been  
a blessing to know the wonderful  
staff is TAKING Really good care of  
him, as, our daughter who was  
divorced and had cancer & who  
passed away Dec. 4<sup>th</sup> 2012. & it gave us  
more time to take care of her.

Michael is getting excellent care  
with nutritional meals & medical  
attention. he's got new glasses, & been  
to the foot doctor, whenever he gets  
even a sniffle they call the nurse  
& take care of it.

He loves the workshop & has  
made many new friends, and likes  
get the pay check. he goes bowling,  
ball games, dances and many other  
activities and he loves to tease  
the staff at the home, especially  
the director Tammy.

Michael has been doing a lot more on his own, with the guidance from the staff, he'll brush his teeth regularly even do his own laundry, He's grown so much more independent with their help.

Most of all he's happy & that makes us happy

There are not words to explain how grateful & blessed we are to C.R.S.I. for the peace we have that Michael couldn't be with a better group of people, they are so caring

MARLA L. Todd  
*Marla L. Todd*

Wayne L. Todd  
*Wayne L. Todd*



**Madison County**  
*Board of Developmental Disabilities*

500 Elm Street  
London, Ohio 43140  
Phone: (740) 852-7050  
Fax: (740) 852-7051

Recommendation of CRSI by Superintendent, James Canney of  
Madison County Board of DD

CRSI has completed two projects in conjunction with the Madison County Board over prior years. The cooperation between the two entities has been excellent.

CRSI brought to fruition the first ICFIID funded group setting in Madison County. It took a dormant project and with the request from then ODMRDD, built, licensed and certified a 12 person ICFIID home on Madison County Commission land.

The facility has been successfully licensed and certified since it came into existence.

CRSI, also in conjunction with the Madison County Board, successfully closed a 32 person campus residential program for children near Plain City, Ohio on behalf of the Madison County Probate Court. The closure and development of 8 HCB Waiver funded homes occurred within the required timelines established by the Probate Court and then ODMRDD. Many of those same individuals are currently being served by CRSI.

I would highly recommend CRSI for a DODD ICFIID Development Project.

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James Canney  
Madison County Board of DD



*caring for lives. unlocking potential.*



To Whom it May Concern:

This is a letter of recommendation on behalf of the Champaign and Shelby County Boards of DD. Champaign Residential Services, Inc. (CRSI) has been providing services to individuals with disabilities in Champaign and Shelby County for many years. CRSI is the largest provider in these counties delivering HCBS waiver services in non-licensed sites. CRSI also operates 45 ICF beds in multiple locations in Champaign County.

CRSI has historically worked with the county board in providing services to individuals with short notice.

CRSI management has always worked cooperatively with the county boards in attempting to serve those with very intensive needs. CRSI management is willing to try different schools of thought, has a strong depth of support and other resources within their organization that allows them the ability to serve a wide array of individuals.

If you have questions or need additional information, please feel free to contact me at your convenience, 937-653-5217 or [l.zureich@champaigncbdd.org](mailto:l.zureich@champaigncbdd.org).

Sincerely,

A handwritten signature in black ink that reads "Laura Zureich".

Laura Zureich  
Superintendent



Allen County Board of  
Developmental Disabilities

Partnering with eligible individuals and their families to assure the availability of the services and supports needed to participate within their community as they choose.

**ADMINISTRATIVE  
OFFICES & COMMUNITY  
SUPPORT SERVICES**

2500 Ada Road  
Lima, OH 45801-3340  
(419) 221-1385  
Fax: (419) 221-1296

Esther Baldrige  
Superintendent  
[ebaldrige@acbddd.org](mailto:ebaldrige@acbddd.org)

Martha J. Nance  
Director of Business  
[mnance@acbddd.org](mailto:mnance@acbddd.org)

Mike Steiger  
Human Resource Director  
[msteiger@acbddd.org](mailto:msteiger@acbddd.org)

Jeannie Stahl  
Director of Community  
Support Services  
[jstahl@acbddd.org](mailto:jstahl@acbddd.org)

Theresa Schnipke  
Service and Support  
Administration (SSA) Manager  
[tschnipke@acbddd.org](mailto:tschnipke@acbddd.org)

**CHILDRENS SERVICES**

Peggy Cockerell  
Director of Education  
[pcockerell@acbddd.org](mailto:pcockerell@acbddd.org)  
2550 Ada Road  
Lima, OH 45801 -3340  
(419) 221 -1262  
Fax: (419) 225 -5184

**ADULT SERVICES**

Angie Herzog  
Executive Director  
Marimor Industries, Inc.  
[aherzog@acbddd.org](mailto:aherzog@acbddd.org)

2450 Ada Road  
Lima, OH 45801 -3340  
(419) 221 -1226  
Fax: (419) 221-3145

TTY: (419) 221-3393

[www.acbddd.org](http://www.acbddd.org)

I am preparing this letter of recommendation on behalf of the Allen County Board of Developmental Disabilities. Champaign Residential Services, Inc. (CRSI) has been providing services to individuals with disabilities in Allen County for many years. CRSI is one of the largest providers in our county, delivering HCBS waiver services in both licensed and non-licensed sites. CRSI also operates a 32-bed ICF/IID in Allen County. They are in the process of developing a site in our community for the provision of adult day supports.

Over the years, the Allen County Board of DD and CRSI have partnered to serve several individuals with intensive behavioral and/or medical needs. CRSI has always been very receptive to these referrals, and has worked cooperatively with the Allen County Board of DD to plan and provide quality supports and services for these individuals.

The provision of residential supports is rarely without incident, but the staff and administration of CRSI are responsive to concerns and work cooperatively with court personnel, medical and mental health professionals, behavior support programming, etc. CRSI has a wide range of resources within its organization which further enhances its ability to meet the needs of the individuals they serve.

As a non-bias entity, I am unable to demonstrate preference to one provider over another; however, I do believe CRSI has the philosophical approach and organizational strength to pursue program development.

If you have questions or need additional information, please feel free to contact me at your convenience, (419) 221-1385, ext. 1244 or [jstahl@acbddd.org](mailto:jstahl@acbddd.org).

Sincerely,

Jeannie Stahl  
Director of Community Support Services  
Allen County Board of DD





To Whom It May Concern:

Hi. My name is Michael Todd. I used to live with my brother but then I moved to Oakland ICF. I have lived there for 1 year now I think. I get to have my own bedroom and bathroom which makes me very happy. I got to go to "Washington" at the Statehouse for DD Awareness in March. <sup>(Ohio)</sup> It was fun. I like my staff because they listen to what I say and help me with the things I need. It is also good to work at shredding. I get to go to People First every month to meet with my friends. I would like to say CRSI is a nice place to be.

Sincerely, Mike Todd

CRSI Consumer Advocate: John Hannah

To Whom It May Concern,

My name is Larry Farmer. I use to live at Rainbow ICF, then I moved to High Street - about 1 year each place. My favorite is Rainbow but I like where I live now. I get good care and staff listen and help me. I also like having a job at CRSI. Today I am happy because my birthday was yesterday, "Praise the Lord." It would be nice for other people to come to CRSI. Thank you.

Sincerely,

Larry Farmer

CRSI Consumer Advocate: John Hammer

To Whom It May Concern:

I like CRSI at Scioto Street ICF. Before I came here I lived with my mom. Now I get to make my own choices and be on my own sometimes. It is really nice. I moved about Christmas time. The ladies I live with are nice to be around. I like to work at shredding and try different things. Staff are good to me and they help me. CRSI is doing a good job for me. I would say others should come here. It is fun and safe. Thank You.

Sincerely,

Katla Snyder

CRSI Consumer Advocate: John Harms

To Whom It May Concern:

I came to live at Oakland a long time ago (2005). The staff help me a lot because I live at the ICF home. I like to do the dishes and laundry. The guys I live with are good. I have fun at work because John Hannah is my friend for a long time. My staff listen when I need something or want to talk or get a pop. CRSI does a good job for me and my life. It is a good place to be. They can help others too like all of my friends.

Sincerely,

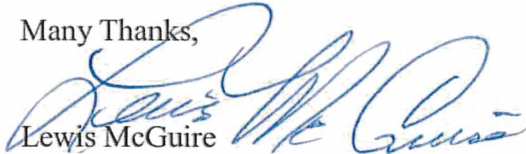
Ronnie K. 31e

CRSI Consumer Advocate: John Hannah

To Whom It May Concern:

I am a proud brother of an individual served by CRSI for 11 years now. I am so at ease with the company and the staff. Living an hour and a half away from my brother could be difficult however with the services he has been given it makes my worries and any concerns any family member would have at ease. It's great that I never have to worry. Whenever I visit my brother he always looks great, is happy and the house is always clean. I am pleased that staff interacts with him and encourage Special Olympics, going to work shop, bowling, and just getting out into the community. Staff even brings my brother to visit our mother which is an hour and a half drive. Medically he is taken care of and any updates I am given. Staff makes sure that his health and safety are priority. I am very proud of the services and so is my brother. He being happy is foremost important - thank you CRSI.

Many Thanks,

  
Lewis McGuire

To Whom It May Concern:

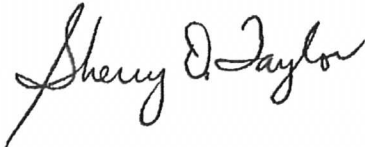
I would like to express my satisfaction and appreciation for CRSI who provides services for my daughter. She had a level one waiver for over six years and CRSI provided HPC services in my home during that time. She now has an IO waiver and CRSI still provides services, and will continue to do so even when she eventually will move from our home into her own home with room mates.

Staff, who work with my daughter now, and those who have in the past have been very dependable, helpful, well-trained and knowledgeable. My daughter likes doing thing with them and enjoys their company. As with any company, there may be staff that may not be as caring or knowledgeable as others, but overall, I would rate the quality of CRSI staff at 99%. I also know that if a problem should arise with any staff, the Program Specialist would take care of any issue immediately. That is great peace of mind.

As the mother, guardian, number one advocate, and previously the sole caregiver of my daughter, I would recommend CRSI to any persons who wish their loved ones to be well cared for in a safe, pleasant, environment where they will be treated with the dignity and respect they deserve.

Also, I am familiar with other providers, but would not consider anyone but CRSI for the care of my special angel.

Respectfully,

A handwritten signature in cursive script that reads "Sherry D. Taylor". The signature is written in black ink and is positioned to the left of the typed name.

Sherry D. Taylor

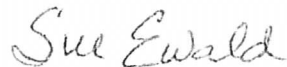
To Whom It May Concern-

My daughter has lived in a group home run by CRSI for several years. The level of personal services she has been receiving is wonderful. The staff that work in the home not only see to her daily needs but have created a family environment for my daughter and her roommates. Thanks to her daily staff, who not just provide housekeeping and personal services, but more importantly, they have developed close, caring relationships with each individual.

As a guardian, it is important to me to be kept informed regarding her care. CRSI has done an outstanding job of communicating with me. They make sure they relay information to me regarding medical appointments, special activities, or even assist with phone calls from my daughter that brighten up my day.

CRSI offers many options and choices of services; all tailored to meet the individual's needs so they can live at their maximum level of independence possible. The care and compassion the staff has for the individuals they serve has been remarkable. This has allowed me to feel comfortable knowing my daughter is provided for, treated with respect and in a safe and caring environment.

Sincerely,

A handwritten signature in cursive script that reads "Sue Ewald".

Sue Ewald